

The *Disneyland*® Resort:

Planner Guide

Last Updated: February 6, 2024

Please contact your Disney Representative for questions, additional needs or information. This document provides information for meetings and events at the *Disneyland*® Resort. As always, the *Disneyland*® Resort procedures may change as we continue to update our health and safety processes based on guidance from the state of California and local health officials. Please check [Disneyland.com/Updates](https://disneyland.com/updates) for the latest resort-wide updates.

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Learn what you and your Guests can expect at the *Disneyland®* Resort

Please work with your Disney Representative for the most up-to-date information on operational changes. These policies are under continuous review and are subject to change.

Health Acknowledgement

Prior to arrival, all Guests should review our Health Acknowledgement at [Disneyland.com/Updates](https://disneyland.com/Updates). This includes a review of any advisories or restrictions that may be in place for travel to California (see Resource Links).

COVID-19 Warning

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the [Centers for Disease Control and Prevention](https://www.cdc.gov/disease/index.html), senior citizens and Guests with underlying medical conditions are especially vulnerable. By visiting the Disneyland® Resort, you voluntarily assume all risks related to exposure to COVID-19.

Hand Washing

- Encourage your attendees and staff to wash their hands frequently
- Provide hand sanitizer in high-traffic areas and near items and locations that staff or attendees frequently touch

Meeting Room Setups

- Conduct a walk-through prior to finalization of room setup at a mutually-agreed upon time with your Disney Banquet Manager and Disney Catering & Convention Services Manager
- In an effort to provide timely service to all of our events, onsite changes to the meeting or event space will be evaluated on a case-by-case situation, and accommodated based on available resources
- Once your room is set to the maximum capacity allowable per current guidelines, changes may not be accommodated

Exhibitors, Vendors, Contractors and Third Parties

All exhibitors, vendors, contractors and third parties will be required to adhere to all safety and health protocols of the *Disneyland®* Resort. Please speak with your Disney Catering & Convention Services Manager for additional information.



Make the Most of Your Visit with the Official App* of the *Disneyland®* Resort

The [*Disneyland®* app](#)* is a helpful tool that we recommend Guests download when they arrive at the *Disneyland®* Resort.

The [*Disneyland®* app](#) has many helpful features to enhance their visit, including the following:

For Guests staying at a Hotel of *Disneyland®* Resort

Guests may access hotel reservations, online check-in/check-out, [digital key](#), charge-to-room and more ^.

For Guests visiting the Theme Parks

Guests may link their theme park ticket on their mobile device, access mobile order service and menus for dining, and view attraction wait time information.

Visit [Disneyland.com/app](https://disneyland.com/app) to learn more.

* Guests will need to sign in or create a Disney account at [Disneyland.com](https://disneyland.com) or via the *Disneyland®* app to link your valid tickets and access select key features. Message, data and roaming rates may apply. Availability subject to handset limitations and features may vary by handset or service provider. Coverage and app stores not available everywhere. If you're under 18, get your parents' permission first.

^ To access these features, guests need to first link your hotel reservation to your Disney account via the *Disneyland®* app or online.

For Guests Planning to Visit the Theme Parks

Theme Park Reservations

Attendance is managed through a theme park reservation system that requires all guests to obtain a reservation for theme park entry in advance. To enter a theme park, both a theme park reservation and valid admission ticket for the same theme park on the same date are required for Guests ages 3 and up. If guests have a multi-day ticket, they must make a theme park reservation for each date of their theme park visit. Prior to purchasing tickets, be sure to view theme park reservation availability online as theme park reservations are limited in availability and not guaranteed. For more details regarding theme park reservations, visit <https://disneyland.disney.go.com/experience-updates/park-reservations/>.

Meeting/Convention Theme Park Tickets and Bulk Tickets Your Disney Representative will provide an online ticket store and, at your request, an event microsite to allow attendees to purchase special Meeting/Convention theme park tickets. You can also request a Bulk Ticket Order Form to purchase Meeting/Convention theme park tickets for your attendees.

Ticket programs are subject to restrictions and change or cancellation without notice.





The *Disneyland®* Resort

[Disneyland.com/Updates](https://disneyland.com/updates)

Check here for **important** information to know before your visit.

Additional Guides to Updated Experiences

[Hotels of the *Disneyland®* Resort](#)

[Dining](#)

[Disneyland® Mobile App](#)

[Theme Parks](#) and [Theme Park Reservation System](#)

[Event, Tours, and Experiences](#)

[Downtown Disney® District](#)

Official News Sources for the *Disneyland®* Resort

[DisneylandNews.com](https://disneylandnews.com)

[DisneyParksBlog.com](https://disneyparksblog.com)

COVID-19 Links

[Centers for Disease Control and Prevention](#)

[COVID-19 California](#)

Disney MEETINGS &Events

FOR MORE INFORMATION ON THE LATEST UPDATES
FOR THE *DISNEYLAND*® RESORT
CONTACT YOUR DISNEY REPRESENTATIVE OR VISIT
[DISNEYLAND.COM/UPDATES.](https://disneyland.com/updates)